

教師資料—Teacher's Information

陳校賢教授 Dr. Steve Chen, BVM, MSc, DVM

學歷-Education

- 加拿大聖保羅大學衝突轉型與營建和平領導才能證書 -Leadership Certificate on Conflict Transformation & peacebuilding, Saint Paul University, Ottawa, Canada
- 加拿大衝突解決學院畢業，榮譽院士兼高級講師 -Honored Fellow & Senior Trainer, Canadian Institute for Conflict Resolution, Ottawa, Canada
- 加拿大沙斯卡 期汪大學獸醫碩士與博士學位 – MSc. & DVM, University of Saskatchewan
- 台灣大學獸醫學系學士 -BVM, National Taiwan University, Taipei, Taiwan

經歷與專長-Experience and Expertise

- 加拿大沙斯卡期汪大學獸醫病理系助教 -Teaching Assistant, Department of Veterinary Pathology, University of Saskatchewan, Canada
- 加拿大農業部獸醫官 -Veterinarian-in-Charge, Agriculture Canada, Saskatoon and Toronto, Canada
- 加拿大食品檢驗局病理實驗室獸醫病理實驗室主任 -Chief, Pathology Laboratory, Animal Diseases Research Institute, Canadian Food Inspection Agency, Ottawa, Canada
- 長榮大學教授兼衝突研究中心主任 -Professor and Director of Conflict Study & Research Center, Chang Jung Christian University, Tainan, Taiwan
- 臺南神學院兼任教授 -Adjunct Professor, Tainan Theological College and Seminary
- 衝突解決，衝突管理與衝突轉型-團隊管理 -Conflict Resolution, Conflict Transformation and Team Management
- 成年人教育分析與設計 -Analysis and Design of Adult Education
- 獸醫病理 -Veterinary Pathology



課程目的

Objectives of Course

1. 由「內而外」,瞭解溝通的基本概念、原則與技巧；
to understand the basic concepts, principles and skills about communication from 「inside-out」；
2. 除去環繞在溝通的迷思與障礙；以及
to remove the myths and barriers that surround communication;
3. 建立有效工作團隊溝通的信心與技巧。
to build the confidence and skills for an effective communication in groups、teams and organizations.



衝突分析 – 由內而外

Conflict Analysis – Inside-Out

■ 課程內容 -Contents

1. 衝突的分析與討論 -Conflict Analysis and Discussion
2. 價值觀，信念與刻板印象 -Values, Beliefs and Stereotypes
3. 聽、傾聽或聆聽的技巧 -Listening and Attentive Listening Skills
4. 發問、說話與感激探詢的技巧 -Questioning, Talking and Appreciative Enquiry Skills
5. 衝突解決與衝突管理的制度 -Conflict Resolution and Conflict Management System
6. 群體、團隊與組織的管理 - Managing Groups, Teams and Organizations
7. 採取行動,邁向文明的社會 -Taking Action toward Civilized Society

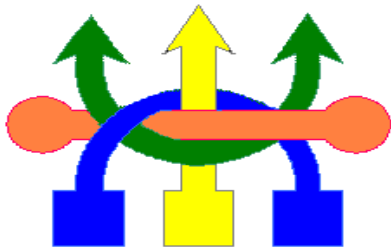


課程設計與學習方式

Course Design and Learning Styles

此課程除了單向的「正式授課」外, 根據古諺『教學相長』的理念, 特別強調下列方式, 以利學習: In addition to the one-way 'Formal Presentation' and based on the concept of an ancient proverb "Teaching is Learning", the following styles of learning are emphasized:

- 1) 互動式的分享 Interactive Sharing
- 2) 體驗式的學習 Experiential Learning
- 3) 回饋與反省 Feedback and Reflection



長榮大學衝突研究中心

Conflict Study and Research Center

Chang Jung Christian University

打開心結 Mining the Mind

長榮大學

CHANG JUNG CHRISTIAN UNIVERSITY

711台南縣歸仁鄉長榮路一段396號

396 CHANG RONG RD., SEC.1 GUEIREN TOWNSHIP, TAINAN 711, TAIWAN

Tel: (06)278-5123 Ext. 5027 or 5001 Fax: (06)278-5062

E-mail: sschen@mail.cjcu.edu.tw

長榮大學衝突研究中心 <http://www.cjcu.edu.tw/~sschen5027>

鄭重推薦五天/40小時有證照(長榮大學)之中性第三者訓練計畫課程之系列
-Recommend to take 5 days/40 hours Third-Party Neutral courses